



Report Highlights

Northeast Delta Human Services Authority

Department of Health and Hospitals

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Audit Control # 80150081

Financial Audit Services • September 2015

Why We Conducted This Work

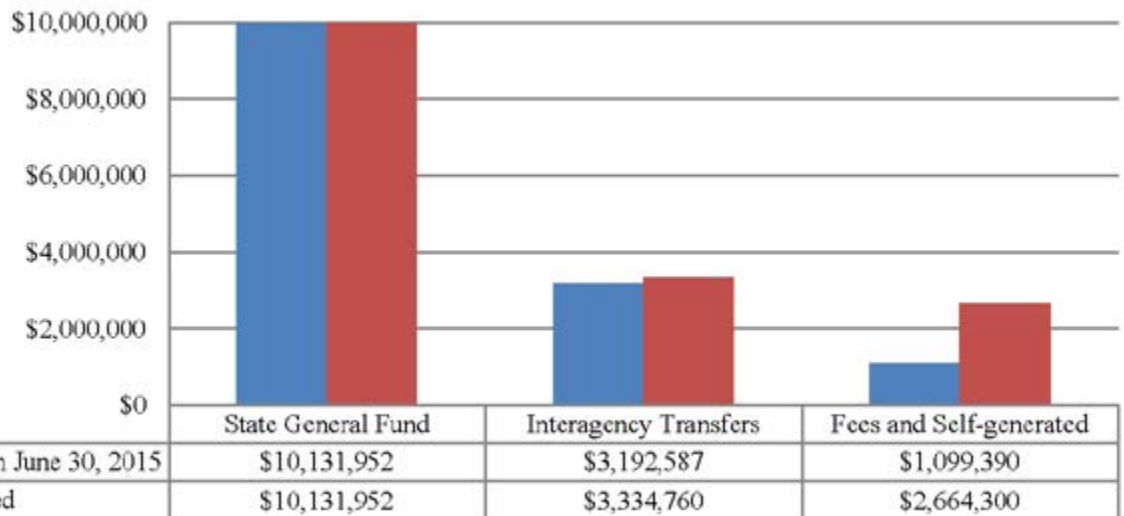
We conducted procedures at the Northeast Delta Human Services Authority (NEDHSA) to evaluate certain internal controls NEDHSA uses to ensure accurate financial reporting, compliance with applicable laws and regulations, and to provide overall accountability over public funds.

What We Found

We performed procedures on selected controls and transactions focusing on NEDHSA's participation in the Louisiana Behavioral Health Partnership (LBHP), which changed the way NEDHSA delivered services and how the services were funded. Our procedures determined:

- Eligibility certifications for clinical assessments are not performed timely by the contracted third-party assessor. The approval process, as required under LBHP, takes 60-90 days from initial assessment to approval. Delays in providing needed services for this at-risk population could increase the burden of seeking treatment or deter clients from treatment all together.
- NEDHSA had \$526,925 of services not billed to Medicare and private pay providers as of June 29, 2015, due to the limitations of Magellan's Clinical Advisor billing system.
- NEDHSA has not performed an adequate reconciliation of claims collections to accounting records and client files due to lack of access to bank account data.
- NEDHSA did not meet its self-generated budget for fiscal year 2015. NEDHSA only collected approximately 41% of its annual budget. NEDHSA does not set its own budget for self-generated revenue. The budget is set by the Department of Health and Hospitals. The inability to meet the self-generated budget could negatively impact the delivery of needed services.
- NEDHSA has adequate controls over cash receipts for fees, movable property, LaCarte expenditures, professional and social service contracts, and payroll expenditures, and for complying with state regulations in these areas.

Revenue - Budget to Actual for Fiscal Year 2015



Note: FY15 collections also include \$9,291 in federal funds, and the FY15 budget also includes \$48,289 in federal funds.

Source: 2015 Budget and ISIS Transaction Detail